

# Reporoa Herdflow® Warranty



## **REPOROA HERDFLOW® WARRANTY**

**REPOROA HERDFLOW®** normal warranty policy is applicable to all **REPOROA HERDFLOW®** group of products with the following conditions:

- a) All components manufactured by **REPOROA HERDFLOW®** include a 12 month warranty period from the date of dispatch from the **REPOROA HERDFLOW®** factory
- b) All warranty claims will only be considered if the purchaser has had a full check and service at 6 months and again at 12 months by **REPOROA HERDFLOW®** approved dealer or maintenance technician.
- c) All **REPOROA HERDFLOW®** replacement components are covered till the end of the original warranty period
- d) All proprietary components are covered by the manufacture of the product
- e) All **REPOROA HERDFLOW®** components must be maintained as per **REPOROA HERDFLOW®** maintenance policy
- f) Only **REPOROA HERDFLOW®** original replacement components are to be installed on the product
- g) All **REPOROA HERDFLOW®** components will be replaced or serviced at **REPOROA HERDFLOW®** discretion
- h) **REPOROA HERDFLOW®** reserves the right to replace components in full or part
- i) All defective components remain the property of **REPOROA HERDFLOW®**
- j) All components claimed under warranty must be returned free of cost to **REPOROA HERDFLOW®** factory
- k) All replacement/service components will be charged to clients account. A credit (less freight) will be issued on the return of the components to **REPOROA HERDFLOW®**
- l) All liability is limited to the value of the component involved
- m) In no event shall **REPOROA HERDFLOW®** be liable for incidental or consequential damages
- n) Normal wear and tear will be deducted from any warranty claim
- o) The ingress of water into any component will exclude that and other components from all warranties
- p) Warranties shall not apply to any defect, failure or damage due to improper use or maintenance
- q) All **REPOROA HERDFLOW®** products must only be used by trained personnel. Training will be given to farm staff present on day of installation & commissioning. They are then expected to train other gate operators.

**ALL INTELLECTUAL PROPERTY RIGHTS ARE RESERVED:**

*Products are protected by: Trade Mark, Copyright, Design Protection, Patent or a combination of all.*

*Any breach will result in immediate legal action.*

Due to continued on going research and development **REPROAHERDFLOW®** reserves the right to make changes to improve the **REPROAHERDFLOW®** group of products.